

**COMPANY POLICY & COMMITMENT**

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**QUALITY POLICY****1 THE COMPANY & THE AIM OF THE POLICY**

- a. Marigold Services Group policy is to ensure that all works & services that it provides is carried out with the management of quality inputs and outcomes at its workplaces.
- b. The implementation of this Policy shall assist in ensuring that quality management is provided to promote a quality conscious work site for the Company's Clients, its Employees, Contractors and members of the public.

**2 COMPANY GOALS & OBJECTIVES**

The Company's goals and objectives are to;

- a. Provide services in a professional and quality conscious manner to its Clients and maintaining a quality aware place of work at all of its places of work e.g. office, factory and field.
- b. Manage the development and growth of the Company's Client base in a manner that shall maintain stability with the Company's existing Clients.
- c. Ensure construction and servicing schedules are agreed and achieved.
- d. Strive to meet the Client's expectations regarding cost, quality and time.
- e. Meet all legislative and regulatory requirements.
- f. Achieve zero defects on work performed.

**3 THE COMPANY'S QUALITY COMMITMENT**

- a. Management shall require all personnel to be actively engaged in the development of the Company's quality system and work towards continual improvement in meeting Client requirements.
- b. The success of the Company's quality system shall be assured by management and their total commitment to complete implementation within the Company in accordance with Australian Standard AS/NZS ISO9001:2008 Quality management systems.
- c. The Quality Management Manual of the Company shall outline the requirements of both the Company and its Clients. Once these requirements are identified, it shall be the Company's policy to maintain control and to review and continually improve.

**Signature:****Full Name:****Title:****Date:**

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Jason Tran

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Director

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29.11.2013

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